# Los Angeles County Department of Agricultural Commissioner/Weights and Measures

# :: News Bulletin::

FOR IMMEDIATE RELEASE

CONTACT: Cato R. Fiksdal 626.575.5451

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# THE "BUYER BEWARE" SCANNER PROGRAM WINS TOP TEN PRODUCTIVITY AND QUALITY AWARD

ALSO: FORTY THREE STORES CONVICTED OF SCANNER OVERCHARGING

The Los Angeles County "Buyer Beware Program" was recently selected by the County Quality and Productivity Commission as a top ten award winner. The Top Ten award, presented to the Agricultural Commissioner/Weights and Measures Department by the Commission at their October 29 annual luncheon ceremony, recognized the Buyer Beware Program for its innovation, and effectiveness in ensuring consumers pay the lowest posted store price when their merchandise is scanned at checkout counters. The Program was selected from among nearly 120 entries submitted by over 30 County departments and commissions.

The County Quality and Productivity Commission was established in 1981 by the Board of Supervisors to oversee County policies and support the implementation of programs that enhance productivity, and improve the quality and delivery of County services. The Commission apprises the Board and the Chief Administrative Officer of its activities, and works in conjunction with all County departments through the Quality and Productivity Managers Network. Other Top Ten award winners this year included the Amber Alert Program, a system to alert the public about kidnap victims, so as to assist in their location, and Empowering Blind Voters, a fusion of touch screen voting and audio systems that allows blind persons to vote unassisted.

As a reminder, persons concerned about possible overcharges at the checkout counter may file their complaints on the Department's interactive website, http://acwm.co.la.ca.us, then clicking on "Complaint Forms" and completing the simple "Store Scanner Complaint Form".

Listed below are recently completed scanner overcharge cases:

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#### 1. Albertsons #6189, 2115 Artesia Blvd., Redondo Beach

Date of offense: 5/08/03

Convictions: Assessed a \$100.00 civil administrative fine on one count of scanner

overcharge of \$1.00 or less.

File #03/04-PV028

#### 2. Albertsons #6365, 1855 W. Glenoaks Blvd., Glendale

Date of offense: 5/07/03

Convictions: Assessed a \$100.00 civil administrative fine on one count of scanner

overcharge of \$1.00 or less.

File #03/04-PV026

#### 3. Arco Am/pm #82170, 10610 E. Garvey Avenue, El Monte

Date of offense: 4/08/03

Convictions: Assessed a \$100.00 civil administrative fine on one count of scanner

overcharge of \$1.00 or less.

File #03/04-PV010

#### 4. Auto Zone #2863, 11104 Ramona Blvd., El Monte

Date of offense: 4/09/03

Convictions: Assessed a \$100.00 civil administrative fine on one count of scanner

overcharge of \$1.00 or less.

File #03/04-PV009

#### 5. Barnes & Noble, Inc. #6121, 245 N. Glendale Avenue, Glendale

Date of offense: 08/22/02

Charges: One count of scanner overcharge (\$3.99) Convictions: One count pled nolo contendere

Fines and fees: \$910.00 Case #3GL01128

#### 6. Big K-Mart #4474, 19330 Hawthorne Blvd., Torrance

Date of offense: 04/30/03

Convictions: Assessed a \$100.00 civil administrative fine on one count of scanner

overcharge of \$1.00 or less

File #03/04-PV023

#### 7. <u>Bristol Farms #15, 1515 Westwood Blvd.</u>, Los Angeles

Date of offense: 1/29/03

Convictions: Assessed a \$100.00 civil administrative fine on one count of scanner

overcharge of \$1.00 or less.

File #02/03-SP104

#### 8. Bunny's Mini Mart, 906 S. Willowbrook, Compton

Date of offense: 01/03/03

Convictions: Assessed a \$100.00 civil administrative fine on one count of scanner

overcharge of \$1.00 or less

File #02/03-SP100

#### 9. Carlton Cards #131, 400 S. Baldwin Avenue #G10, Arcadia

Date of offense: 01/09/03

Convictions: Assessed a \$100.00 civil administrative fine on one count of scanner

overcharge of \$1.00 or less.

File #02/03-SP102

#### 10. Casual Corner Group, Inc., 451 Stonewood Street, Downey

Date of offense: 08/28/02

Charges: One count of scanner overcharge Convictions: One count, pled nolo contendere

Fine and fees: \$406.00 Case #3DW01707

#### 11. Co-Opportunity Market, 1525 Broadway Avenue, Santa Monica

Date of offense: 07/24/03

Convictions: Assessed a \$100.00 civil administrative fine on one count of scanner

overcharge of \$1.00 or less

File #03/04-PV022

#### 12. Collar & Leash, Inc., 8555 Santa Monica Blvd., West Hollywood

Date of offense: 06/04/03

Convictions: Assessed a \$100.00 civil administrative fine on one count of scanner

overcharge of \$1.00 or less

File #032/04-PV040

#### 13. General Nutrition Corporation, 3234 Glendale Galleria, Glendale

Date of offense: 09/04/02

Charges: One count of scanner overcharge Convictions: Pled nolo contendere on one count

Fines and fees: \$715.00 Case #3GL01273

#### 14. Guess?, Inc., 2222 Glendale Galleria, Glendale

Date of offense: 09/16/02

Charges: One count of scanner overcharge (\$18.50)

Convictions: 1 count, nolo contendere

Fines and fees: \$995.00

Case #3GL0128

#### 15. Joy's Market, 3657 Pomeroy Street, Los Angeles

Date of offense: 03/12/03

Convictions: Assessed a \$100.00 civil administrative fine on one count of scanner

overcharge of \$1.00 or less.

#### 16. K-Mart Corporation, Store#3920, 3610 Peck Road, El Monte

Date of offense: 10/01/02

Charges: One count of scanner overcharge (\$4.99)

Convictions: 1 count, nolo contendere

Fines: \$1,215.00 Case #3RH02262

#### 17. K-Mart Corporation, Store #3440, 8909 Washington Blvd., Pico Rivera

Date of offense: 11/12/02

Charges: Four Count of Scanner overcharges (\$9.86)

Convictions: One count pled nolo contendere

Fines and fees: \$1,005.00

Case #3WH02004

#### 18. Koshan, Inc., Payless Foods #5, 12301 Norwalk Blvd., Norwalk

Date of offense: 8/29/02

Charges: Two counts of scanner overcharges (\$4.59)

Convictions: Two counts, nolo contendere

Fines and fees: \$600.00 Case #3DW01461

#### 19. Kragen Auto Parts #1557, 4401 Slauson Avenue, Maywood

Date of offense: 02/19/03

Convictions: Assessed a \$100.00 civil administrative fine on one count of scanner

overcharge of \$1.00 or less.

File #03/04-PV007

#### 20. Long Drug Store #456, 221 N. Glendale Blvd., Glendale

Date of offense: 08/21/02

Charges: Four counts of scanner overcharges (\$10.17)

Convictions: Pled nolo contendere to one count

Fines and fees: \$1,295.00

Case #3GL01291

#### 21. Macy's #49, 500 Los Cerritos Mall, Cerritos

Date of offense: 04/15/03

Convictions: Assessed a \$100.00 civil administrative fine on one count of scanner

overcharge of \$1.00 or less

File #03/04-PV006

#### 22. <u>Marukai Market#1,</u> 1740 W. Artesia Blvd., Gardena

Date of offense: 05/13/03

Convictions: Assessed a \$100.00 civil administrative fine on one count of scanner

overcharge of \$1.00 or less

#### 23. Marukai Market #98, 1360 W. Artesia Blvd., Gardena

Date of offense: 5/22/03

Convictions: Assessed a \$100.00 civil administrative fine on one count of scanner

overcharge of \$1.00 or less.

File # 03/04-PV024

#### 24. Mervyn's #317, 326 Lakewood Mall, Lakewood

Date of offense: 7/24/02

Charges: One count of scanner overcharge (\$2.39)

Convictions: 1 count, nolo contendere

Fines and fees: \$1,485.00

Case #3LC01002

## 25. Notrica's 32<sup>nd</sup> Street Market, 16100 Lakewood Blvd, Bellflower

Date of offense: 04/29/03

Convictions: Assessed a \$100.00 civil administrative fine on one count of scanner

overcharge of \$1.00 of less.

File #03/04-PV020

#### 26. Office Max, Inc. Store #857, 12865 Towne Center Drive, Cerritos

Date of offense: 10/03/02

Charges: Three counts of scanner overcharge (\$25.60)

Convictions: One count, nolo contendere

Fines and fees: \$1,005.00

Case #3LC01005

### 27. Party America#1518, 6333 W. 3rd Street #E20, Los Angeles

Date of offense: 04/30/03

Convictions: Assessed a \$100.00 civil administrative fine on one count of scanner

overcharge of \$1.00 or less.

File #03/04-PV016

#### 28. <u>Ralphs #173, 9200 Lakewood Blvd.</u>, Downey

Date of offense: 11/19/02

Charges: One count of scanner overcharge (\$1.01)

Convictions: One count, nolo contendere

Fines and fees: \$100.00 Case #3DW01952

#### 29. Sav-On Drugs 9740, 15210 Rosecrans Blvd., La Mirada

Date of offense: 9/12/02

Charges: Two counts of scanner overcharge (\$4.20)

Convictions: One count, nolo contendere

Fines and fees: \$675.00 Case #3DW01705

#### 30. Sephora USA, LLC 1128 Glendale Galleria, Glendale

Date of offense: 08/27/02

Charges: One count of scanner overcharge (2.00) Convictions: Pled nolo contendere to one count

Fines and fees: \$640.00

Case #3GL01131

#### 31. Smart & Final #487, 1550 W. Redondo Beach Blvd., Gardena

Date of offense: 5/06/03

Convictions: Assessed a \$100.00 civil administrative fine on one count of scanner

overcharge of \$1.00 or less.

File #03/04-PV038 Case #3SA00013

#### 32. SportMart #638, 11900 South Street, Cerritos

Date of offense: 2/27/02

Charges: Six counts of scanner overcharges (69.00)

Convictions: One count, nolo contendere

Fines and fees: \$1,350.00

Case #2LC02032

Date of Offense: 11/06/02

Charges: One count of scanner overcharge (\$18.00)

Convictions: One count, nolo contendere

Case #3LC01136

#### 33. Staples #497, 213 N. Glendale Avenue, Glendale

Date of offense: 8/15/02

Charges: Two counts of scanner overcharges (\$2.84)

Convictions: One count, nolo contendere

Fines and fees: \$1,005.00

Case #3GL01274

#### 34. Stater Bros. #70, 12523 Alondra Blvd., Norwalk

Date of offense: 02/19/03

Convictions: Assessed a \$100.00 civil administrative fine on one count of scanner

overcharge of \$1.00 or less

File #03/04-PV005

#### 35. Super Duper Video, 5809 N. Rosemead Blvd., Temple City

Date of Offense: 03/31/03

Convictions: Assessed a \$100.00 civil administrative fine on one count of scanner

overcharge of \$1.00 or less.

File #02/93-SP097

#### 36. Target #0226, 2462 Foothill Blvd., La Verne

Date of Offense: 12/24/02

Convictions: Assessed a \$100.00 civil administrative fine on one count of scanner

overcharge of \$1.00 or less.

File #02/03-SP098

#### 37. The TJX Companies, (dba) Marshalls, 15906 Imperial Highway, La Mirada

Date of Offense: 9/11/02

Charges: Three counts of scanner overcharges (\$11.99)

Convictions: Three counts, nolo contendere

Fines and fees: \$2,328.00

Case #3DW01697

#### 38. Walgreens #5773, 11800 Artesia Blvd., Cerritos

Date of Offense: 10/08/02

Charges: Two counts of scanner overcharges (\$6.00)

Convictions: One count, nolo contendere

Fines and fees: \$1,015.00

Case #3LC01004

#### 39. Wherehouse Entertainment #353, 11760 Firestone Blvd., Norwalk

Date of Offense: 8/21/02

Charges: Two counts of scanner overcharges (\$5.00)

Convictions: One count, nolo contendere

Fines and fees: \$946.00 Case #3DW01696

#### 40. Wherehouse Entertainment #660, 12731 Town Center Drive, Suite E, Cerritos

Date of Offense: 9/14/02

Charges: Two counts of scanner overcharges (\$7.00)

Convictions: One count, nolo contendere

Fines and fees: \$945.00 Case #3LC00706

#### 41. Wherehouse Entertainment#881, 4181 Tweedy Avenue, South Gate

Date of Offense: 8/15/02

Charges: Two counts of scanner overcharges (\$6.00)

Convictions: One count, nolo contendere

Fines and fees: \$946.00 Case #3DW01457

#### 42. 7-Eleven #16040, 11001 Washington Blvd., Culver City

Date of Offense: 5/06/03

Convictions: Assessed a \$100.00 civil administrative fine on one count of scanner

overcharge of \$1.00 or less.

## 43. <u>7-Eleven #24904,</u> 1519 Gaffey Street, San Pedro

Date of Offense: 4/17/03

Convictions: Assessed a \$100.00 civil administrative fine on one count of scanner

overcharge of \$1.00 or less.